

## Frequently Asked Questions (FAQs)

### Can a school come for the day?

The subsidised, escorted educational visit to Sea World lasts for 2 & a half hours. If a school books a lesson, this will take place in the Education Centre and would take another 45 minutes. A course lasts 4 hours including the visit to Sea World.

### Can the school group arrive at any time?

Tours operate according to a strict schedule to enable access by a number of schools. The school needs to book for one of the following times: 08h30, 09h00, 09h30, 10h00, 10h30, 11h00, 11h30, and 12h00.

### What does a school visit to Sea World entail?

The school group will be assisted by an escort for the duration of your visit to Sea World. Your visit will follow a set programme to ensure the best educational value and will include the:

- \* Pengu Rockery
- \* Turtle Beach
- \* Aquarium
- \* Dolphinarium

***(An area may be cancelled due to unforeseen circumstances)***

School visits unfortunately do not include seal shows due to the restricted size of this stadium.

### Can a school visit on any day of the week?

Education concessions for Sea World operate from Monday to Friday out of season. Please note that Wet 'n Wild is not open on a Monday and Tuesday out of season.

### Can learners bring their own food?

Your learners may bring a home packed lunch that can only be eaten in a designated area. The public may not come in with food so the same applies to schools in terms of 2 liter cold-drinks, chips, take-aways, etc. You are welcome to eat in the Village Walk before or after your visit to Sea World.

### Can uShaka organise lunch?

The Sea World Food and Beverage staff can organise lunches. Ask about their school menu and prices when you phone to book.

### How much will parents pay?

For Pre schools the ratio of adults to learners is 2:20 at no charge and 1:5 at R36 for 2007. For Primary and Senior schools the ratio of adults to learners is 2:20 at no charge and 1:20 at R36 in 2007. No additional adults may accompany the group without prior permission being obtained as this may impact on the educational experience of the group. The whole group is expected to stay together for the whole tour.

### Can one of the school's learners be chosen to touch a dolphin?

Learners and teachers have the same opportunity as the rest of the public at a show to show their enthusiasm thus allowing the trainers to pick one person from the audience to meet a dolphin.

### Does Sea World have information for the classroom?

Please visit the section on teachers workshops sponsored by Lotto which are presented at no charge. At these workshops teachers are given ideas for activities and resources. Please also visit the online teachers' activity that is changed monthly.

### Where can schools stay overnight?

The following are some of the accommodation providers in Durban used by schools:

- \* Durban Environmental Education Centre – Tel: 031 3124645, Fax: 031 3127987
- \* Treasure Beach (WESSA) – Tel: 031 4678507, Fax: 031 4678288
- \* Impala Holiday Flats – Tel: 031 3323232, Fax: 031 3373192
- \* Coastlands – Tel: 031 3355000, Fax: 031 3372265

Please phone the individual venues for further information